5. Framework of Students' Grievance Redressal Mechanism

5 (a) Availbility of Students' Grievance Redressal Committee (SGRC) for 2025-26

ACTION FOR AUTISM
National Centre for Autism India
Pocket 7 & 8, Jasola Vihar, New Delhi 110025
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Grievances Redressal Committee

In view of the implementation of orders of Hon'ble High Court by all the affiliated colleges of Guru Gobind Singh Indraprastha University, Action For Autism is pleased to constitute the Grievances Redressal Committee for 2025-26 to look into the grievances of the students.

The following members have been nominated:

1) Kathakali Das Pandey – Chairperson
2) Dr Nidhi Singhal - Member
3) Tanvi Behl – Member
4) Shubhoneet Chatterjee - Member
5) Aryan Bhaskar- Student Representative
6) Charu Narvariya - Student Representative

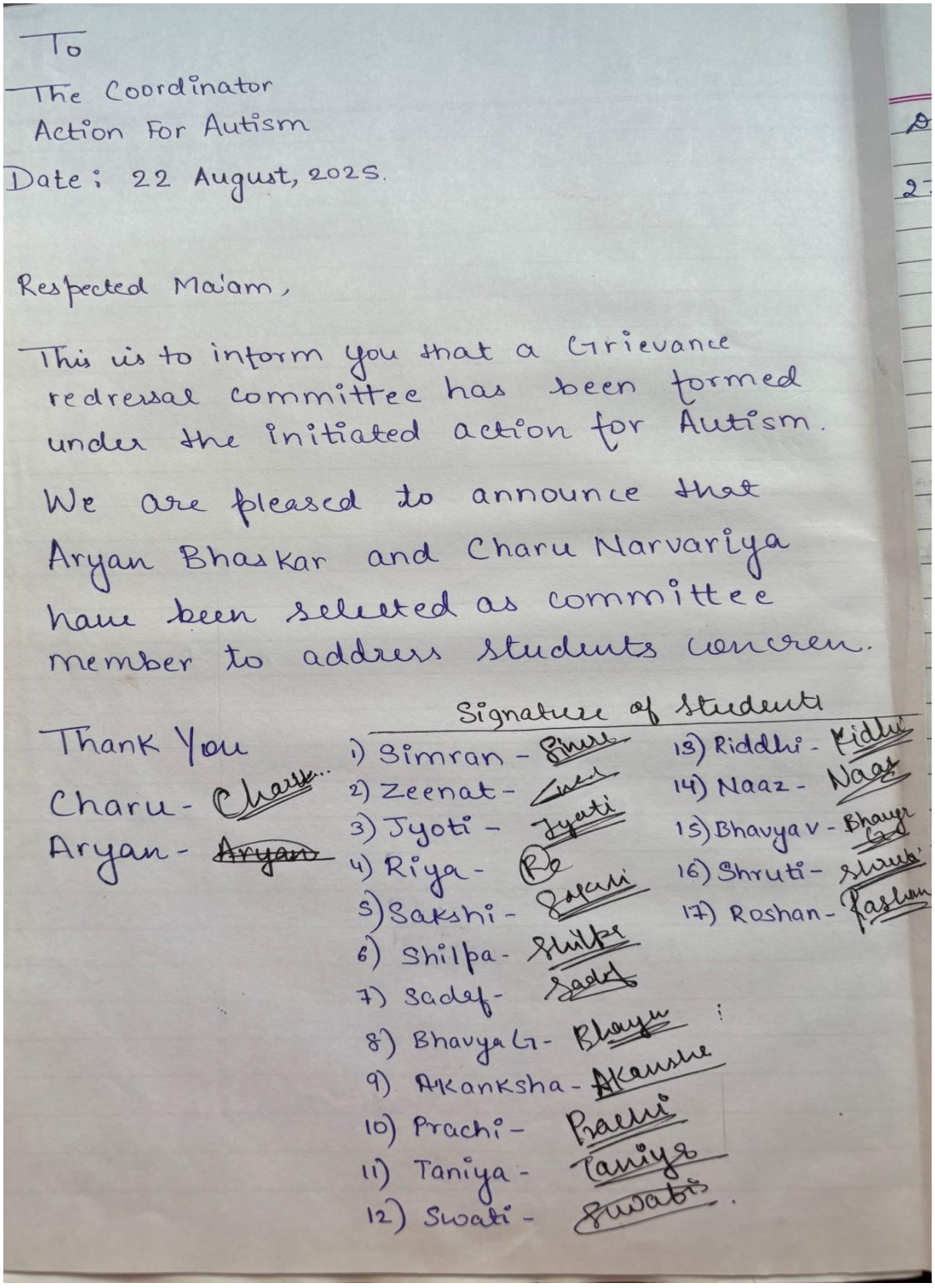
2. The Committee shall work as per directions issued under clause 3 (ii) (d) of Statute 24 of the University

3. This issues with the approval of Competent Authority

Dr Nidhi Singhal
Action For Autism **2025-26**

Dr Nidhi Singhal
Director, Research & Trainings

5 (b) Elected Student Representative



To

The Coordinator
Action For Autism

Date: 22 August, 2025.

Respected Ma'am,

This is to inform you that a Grievance redressal committee has been formed under the initiated action for Autism.

We are pleased to announce that Aryan Bhaskar and Charu Narvariya have been selected as committee member to address students concern.

Thank You

Charu - Charu

Aryan - Aryan

Signature of Students

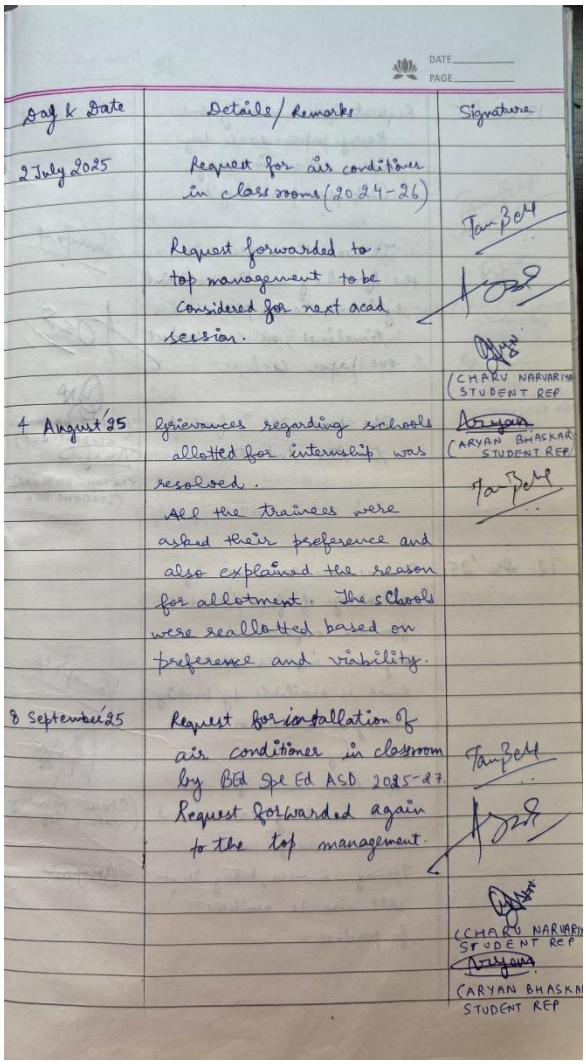
1) Simran - Simran
2) Zeenat - Zeenat
3) Jyoti - Jyoti
4) Riya - Riya
5) Sakshi - Sakshi
6) Shilpa - Shilpa
7) Sadef - Sadef
8) Bhavya G - Bhavya
9) Akanksha - Akanksha
10) Prachi - Prachi
11) Taniya - Taniya
12) Swati - Swati
13) Riddhi - Riddhi
14) Naaz - Naaz
15) Bhavya V - Bhavya
16) Shruti - Shruti
17) Roshan - Roshan

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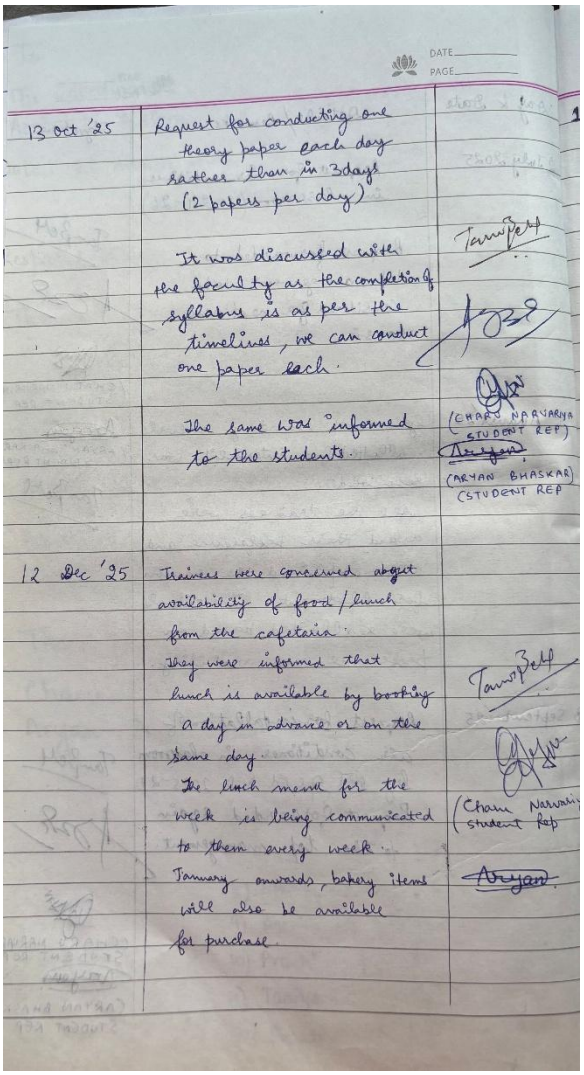
Dr Nidhi Singhal
Director, Research & Trainings

5. Framework of Students' Grievance Redressal Mechanism

5 (c) Documentation of proceedings of SGRC



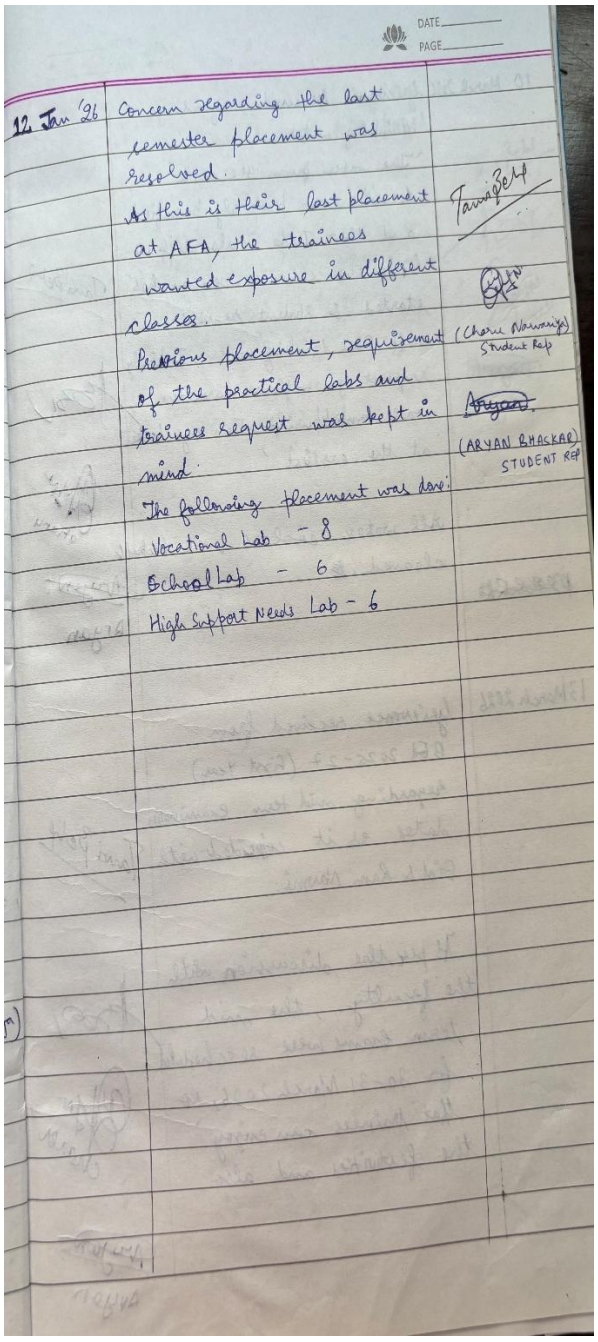
Day & Date	Details / Remarks	Signature
2 July 2025	Request for air conditioner in classrooms (2024-26) Request forwarded to top management to be considered for next acad session.	(CHARU NARVARIYA STUDENT REP) (ARYAN BHASKAR STUDENT REP)
4 August '25	Grievances regarding schools allotted for internship was resolved. All the trainees were asked their preference and also explained the reason for allotment. The schools were reallotted based on preference and viability.	
8 September '25	Request for installation of air conditioner in classroom by BEd Spl Ed ASD 2025-27. Request forwarded again to the top management.	(CHARU NARVARIYA STUDENT REP) (ARYAN BHASKAR STUDENT REP)



13 Oct '25	Request for conducting one theory paper each day rather than in 3 days (2 papers per day) It was discussed with the faculty as the completion of syllabus is as per the timelines, we can conduct one paper each. The same was informed to the students.	(CHARU NARVARIYA STUDENT REP) (ARYAN BHASKAR STUDENT REP)
12 Dec '25	Trainees were concerned about availability of food / lunch from the cafetaria. They were informed that lunch is available by booking a day in advance or on the same day. The lunch menu for the week is being communicated to them every week. January onwards, bakery items will also be available for purchase.	(Charu Narvariya student Rep) (Aryan)

Dr Nidhi Singhal
Director, Research & Trainings

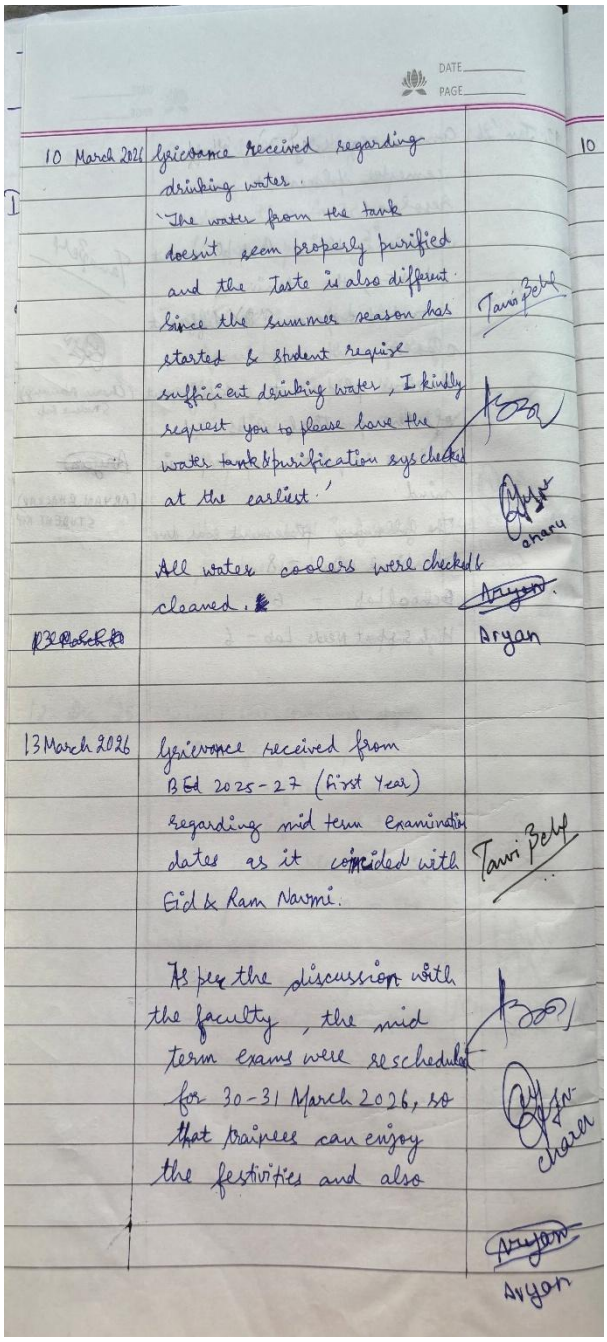
5. Framework of Students' Grievance Redressal Mechanism



12 Jan '26 | Concern regarding the last semester placement was resolved.
As this is their last placement at AFA, the trainees wanted exposure in different classes.
Previous placement, requirement of the practical labs and trainees request was kept in mind.
The following placement was done:
Vocational Lab - 8
School Lab - 6
High Support Needs Lab - 6

(Charu Nanwani) Student Rep

(ARYAN BHASKAR) STUDENT REP



10 March 2026 | Grievance received regarding drinking water.
"The water from the tank doesn't seem properly purified and the taste is also different since the summer season has started & student require sufficient drinking water, I kindly request you to please have the water tank & purification system checked at the earliest."

All water coolers were checked & cleaned.

Aryan

13 March 2026 | Grievance received from B.Ed 2025-27 (First Year) regarding mid term examination dates as it coincided with Eid & Ram Navmi.

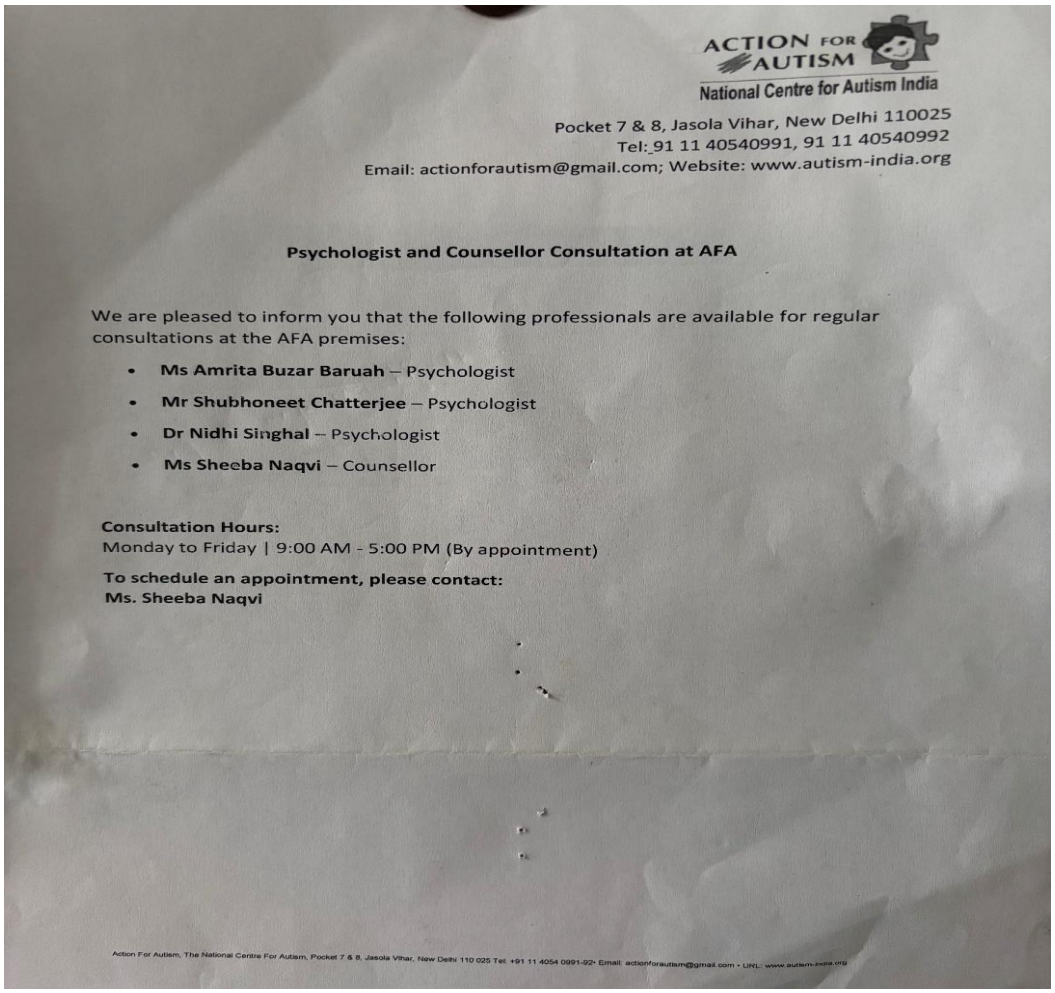
As per the discussion with the faculty, the mid term exams were rescheduled for 30-31 March 2026, so that trainees can enjoy the festivities and also

Aryan

Dr Nidhi Singhal
Director, Research & Trainings

5. Framework of Students' Grievance Redressal Mechanism

5 (d) Availability of psychiatrist, psychologist and student counsellors



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Psychologist and Counsellor Consultation at AFA

We are pleased to inform you that the following professionals are available for regular consultations at the AFA premises:

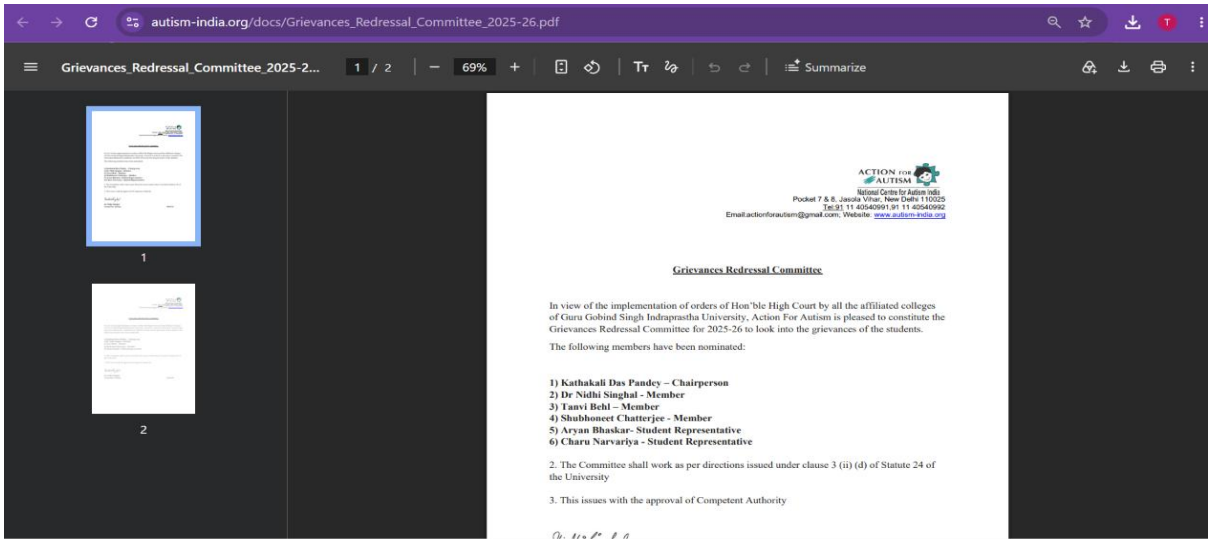
- **Ms Amrita Buzar Baruah** – Psychologist
- **Mr Shubhoneet Chatterjee** – Psychologist
- **Dr Nidhi Singhal** – Psychologist
- **Ms Sheeba Naqvi** – Counsellor

Consultation Hours:
Monday to Friday | 9:00 AM - 5:00 PM (By appointment)

To schedule an appointment, please contact:
Ms. Sheeba Naqvi

Action For Autism, The National Centre For Autism, Pocket 7 & 8, Jasola Vihar, New Delhi 110 025 Tel: +91 11 4054 0991-92• Email: actionforautism@gmail.com • URL: www.autism-india.org

5(e) Published on website

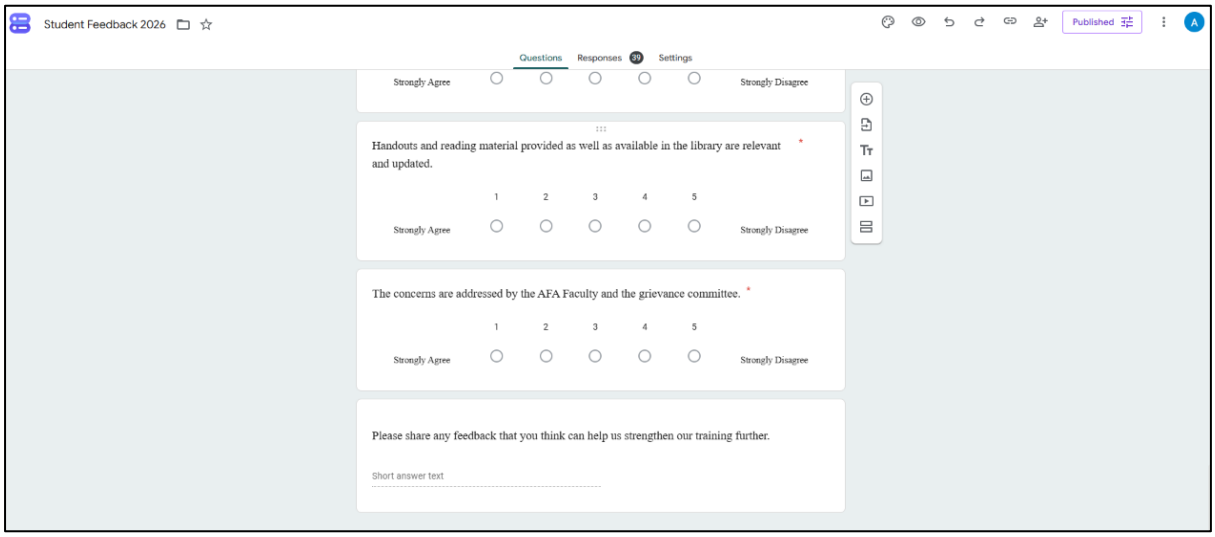


Dr Nidhi Singhal
Director, Research & Trainings

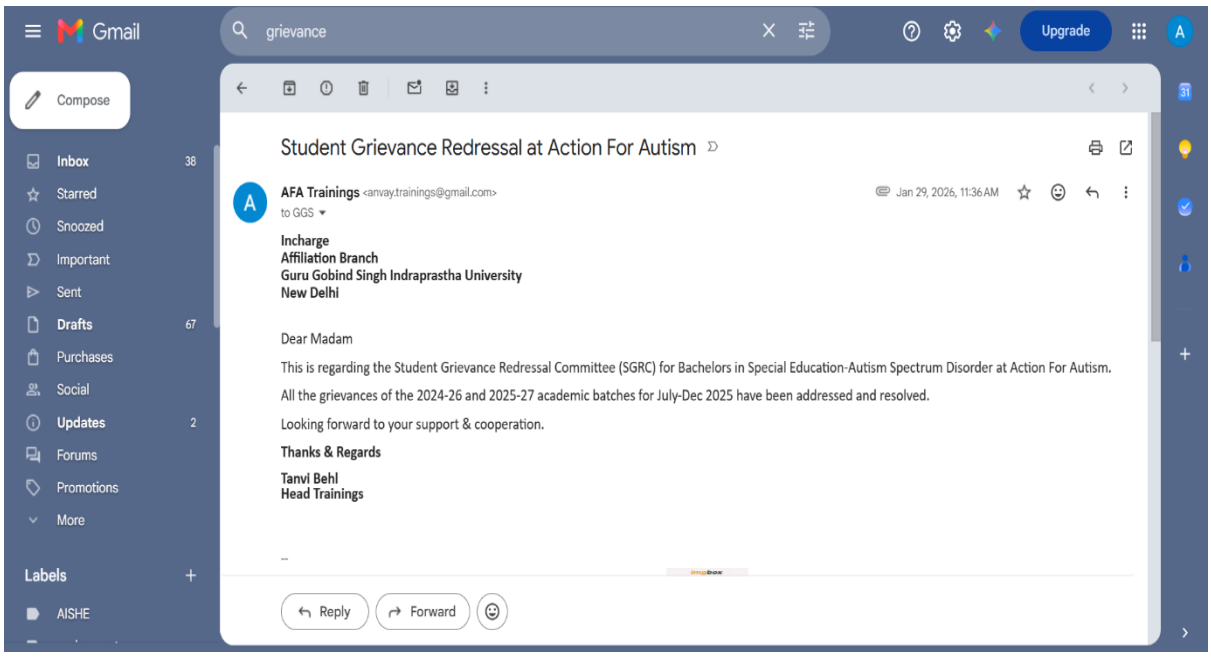
5. Framework of Students' Grievance Redressal Mechanism

5 (f) Students satisfaction with effectiveness of SGRC

As per the survey filled by trainees of BEd Spl Ed ASD academic Batch 2025-26 (22 responses), 90% trainees agreed that all concerns are resolved by the grievance committee.



5 (g) Reports sent to university



Dr Nidhi Singhal
Director, Research & Trainings